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VILLAGE OF CRESTWOOD

ANNUAL WATER QUALITY REPORT

2011

PART 1

CONSUMER CONFIDENCE REPORT

Last year your tap water met all USEPA and State drinking water health standards. This report summarizes the quality of water that we provided in 2011, including details about where your water comes from, what it contains, and how it compares to standards set by the regulatory agencies.

If you have any questions about this report or concerning your water system, please contact The Village of Crestwood, at 708-371-4800. We want our valued customers to be informed about their water quality. If you would like to learn more, please feel welcome to attend any of our regular scheduled meetings on the first and third Thursday of every month at 8:00 p.m. at the Crestwood Civic Center, 14025 S. Kostner Ave., Crestwood, Illinois.

Village of Crestwood water source: The Village of Crestwood purchases water from the Village of Alsip, which is supplied by the City of Chicago.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the USEPA's Safe Drinking Water Hotline (1-800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it can dissolve naturally occurring minerals and radioactive materials, and pick up substances resulting from the presence of animals or human activity. Possible contaminants consist of:

- **Microbial Contaminants**, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife;
- **Inorganic Contaminants**, such as salts and metals, which may be naturally occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming;
- **Pesticides and Herbicides**, which may come from a variety of sources such as agriculture, urban storm water runoff and residential use;
- **Organic Chemical Contaminants**, including synthetic and volatile organic chemicals, which are by-products of industrial process and petroleum production, and may also come from gas stations, urban storm water runoff and septic systems; and
- **Radioactive Contaminants**, which may be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, USEPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

PART 2

CONSUMER CONFIDENCE REPORT

0316000 CHICAGO DATA TABULATED BY CHICAGO DEPARTMENT OF WATER MANAGEMENT *2011 Water Quality Data*

-Definition of Terms-

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use disinfectants to control microbial contaminants.

Maximum Residual Disinfectant Level (MRDL): The highest level of a drinking water disinfectant allowed in drinking water.

There is convincing evidence that addition of a disinfectant is necessary that addition of a disinfectant is necessary for control of microbial contaminants.

Highest Level Detected: This column represents the highest single sample reading of a contaminant of all the samples collected in 2011.

Range of Detections: This column represents a range of individual sample results, from lowest to highest that were collected during the CCR calendar year.

Date of Sample: If a date appears in this column, the Illinois EPA requires monitoring for this contaminant less than once per year because the concentrations do not frequently change. If no date appears in the column, monitoring for this contaminant was conducted during the Consumer Confidence Report calendar year.

Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

nd: Not detectable at testing limits. **n/a:** Not applicable

Detected Contaminants

<u>Contaminant (unit of measurement)</u>	<u>Typical Source of Contaminant</u>	<u>MCLG</u>	<u>MCL</u>	<u>Highest Level Detected</u>	<u>Range of Detections</u>	<u>Violation</u>	<u>Date of Sample</u>
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Turbidity Data

TURBIDITY (%<0.3 NTU) Soil runoff. Lowest monthly percent meeting limit.	n/a	TT	99.50%	99.50% – 100.000%
TURBIDITY (NTU) Soil runoff. Highest single measurement.	n/a	TT=1NTUmax	0.86	n/a

Inorganic Contaminants

BARIUM (ppm) Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.	2	2	0.0208	0.0201 - 0.0208
NITRATE (AS NITROGEN) (ppm) Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.	10	10	0.44	0.39 - 0.44
TOTAL NITRATE & NITRITE (AS NITROGEN) (ppm) Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.	10	10	0.44	0.39 - 0.44

Total Organic Carbon

TOC [TOTAL ORGANIC CARBON]

The percentage of Total Organic Carbon (TOC) removal was measured each month and the system met all TOC removal requirements set by IEPA

Detected Contaminants Continued

Contaminant (unit of measurement) Typical Source of Contaminant	MCLG	MCL	Highest Level Detected	Range of Detections	Violation	Date of Sample
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Unregulated Contaminants

SULFATE (ppm) Erosion of naturally occurring deposits.	n/a	n/a	16.1	14.4 – 16.1		
SODIUM (ppm) Erosion of naturally occurring deposits; Used as water softener.	n/a	n/a	6.64	6.63 – 6.64		

State Regulated Contaminants

FLUORIDE (ppm) Water additive which promotes strong teeth.	4	4	0.92	0.81 – 0.92		
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Radioactive Contaminants

COMBINED RADIUM 226/228 (pCi/L) Decay of natural and man-made deposits.	0	5	1.38	1.300 – 1.380	03-17-2008
GROSS ALPHA excluding radon and uranium (pCi/L) Decay of natural and man-made deposits.	0	15	0.88	0.090 – 0.880	03-17-2008

Unit of Measurement

ppm - Parts per million, or milligrams per liter
 ppb - Parts per billion, or micrograms per liter
 NTU - Nephelometric Turbidity Unit, used to measure cloudiness in drinking water
 %<0.3 NTU - Percent samples less than 0.3 NTU
 pCi/L - Picocuries per liter, used to measure radioactivity
 ND - Analyte not detected at or above the reporting limit

Water Quality Data Table Footnotes

TURBIDITY

Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of water quality and the effectiveness of our filtration system and disinfectants.

UNREGULATED CONTAMINANTS:

A maximum contaminant level (MCL) for this contaminant has not been established by either state or federal regulations, nor has mandatory health effects language. The purpose for monitoring this contaminant is to assist USEPA in determining the occurrence of unregulated contaminants in drinking water, and whether future regulation is warranted.

FLUORIDE

Fluoride is added to the water supply to help promote strong teeth. The Illinois Department of Public Health recommends an optimal fluoride range of 0.9 mg/l to 1.2 mg/l.

SODIUM

There is not a state or federal MCL for sodium. Monitoring is required to provide information to consumers and health officials that are concerned about sodium intake due to dietary precautions. If you are on a sodium-restricted diet, you should consult a physician about this level of sodium in the water.

UNREGULATED CONTAMINANT MONITORING RULE II (UCMRII): Our water system was required to monitor for all contaminants required under the Unregulated Contaminant Monitoring Rule II (UCMRII). Started in 2009, monitoring under UCMRII was completed in 2011, with none of the contaminants detected. Inquiries and results may be obtained by calling the Water Quality Division office at (312) 742-7499.

2011 Violation Summary Table

Violation Description:

No drinking water quality violations were recorded during 2011

**CITY OF CHICAGO, DEPARTMENT OF WATER MANAGEMENT
SOURCE WATER ASSESSMENT SUMMARY
FOR THE 2011 CONSUMER CONFIDENCE REPORT (CCR)**

Source Water Location

The City of Chicago utilizes Lake Michigan as its source water via two water treatment plants. The Jardine Water Purification Plant serves the northern areas of the City and suburbs, while the South Water Purification Plant serves the southern areas of the City and suburbs. Lake Michigan is the only Great Lake that is entirely contained within the United States. It borders Illinois, Indiana, Michigan, and Wisconsin, and is the second largest Great lake by volume with 1,180 cubic miles of water and third largest by area.

Susceptibility to Contamination

The Illinois EPA considers all surface water sources of community water supply to be susceptible to potential pollution problems. The very nature of surface water allows contaminants to migrate into the intake with no protection only dilution. This is the reason for mandatory treatment for all surface water supplies in Illinois. Chicago's offshore intakes are located at a distance that shoreline impacts are not usually considered a factor on water quality. At certain times of the year, however, the potential for contamination exists due to wet-weather flows and river reversals. In addition, the placement of the crib structures may serve to attract waterfowl, gulls and terns that frequent the Great Lakes area, thereby concentrating fecal deposits at the intake and thus compromising the source water quality. Conversely, the shore intakes are highly susceptible to storm water runoff, marinas and shoreline point sources due to the influx of groundwater to the lake.

Further information on our community water supply's Source Water Assessment Program is available by calling the City of Chicago, Department of Water Management at 312-744-6635.

2011 VOLUNTARY MONITORING

The City of Chicago has continued monitoring for Cryptosporidium, Giardia and E. coli in its source water as part of its water quality program. To date, Cryptosporidium has not been detected in these samples, but Giardia was detected in 2010 in one raw lake water sample collected in September 2010. Treatment processes have been optimized to provide effective barriers for removal of Cryptosporidium oocysts and Giardia cysts in the source water, effectively removing these organisms in the treatment process. By maintaining low turbidity through the removal of particles from the water, the possibility of Cryptosporidium and Giardia organisms getting into the drinking water system is greatly reduced.

City of Chicago Emerging Contaminant Study

Analysis of Endocrine Disrupting Chemicals, Pharmaceuticals, and Personal Care Products

The City of Chicago Department of Water Management (CDWM) has completed a water quality study to monitor some compounds that have not historically been considered to be contaminants of concern, but have been recently documented at trace concentrations in our nation's waterbodies. This study, completed in the years 2009-2011, includes compounds known as Endocrine Disrupting Chemicals (EDCs) and Pharmaceuticals & Personal Care Products (PPCPs), which are considered to be emerging contaminants. EDCs are compounds with potential to interfere with natural hormone systems. PPCPs are a group of compounds consisting of prescription or over-the-counter therapeutic drugs, veterinary drugs, and consumer products such as sun-screen, lotions, insect repellent, and fragrances. The reader is encouraged to visit the United States Environmental Protection Agency (USEPA) website to learn more about EDCs (<http://www.epa.gov/ncer/science/endocrine/>) and PPCPs (<http://www.epa.gov/ppcp/>).

In 2011, CDWM has also monitored for hexavalent chromium, also known as chromium-6, and continues to do so quarterly. USEPA has not yet established a standard for Chromium-6, a contaminant of concern which has both natural and industrial sources. Please address any questions or concerns to DWM's Water Quality Division at 312-742-7499. A list of detected contaminants from the monitoring studies and additional information is posted on the City's website which can be accessed at the following address below:

http://www.cityofchicago.org/city/en/depts/water/supp_info/water_quality_resultsandreports/city_of_chicago_emergincontaminantstudy.html

Annual Drinking Water Quality Report

Source of Drinking Water	
CRESTWOOD	The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pickup substances resulting from the presence of animals or from human activity.
IL0310600	Contaminants that may be present in source water include: <ul style="list-style-type: none">- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.- Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.
Annual Water Quality Report for the period of January 1 to December 31, 2011	This report is intended to provide you with important information about your drinking water and the efforts made by the water system to provide safe drinking water.
CRESTWOOD	The source of drinking water used by CRESTWOOD is Purchased Surface Water
	For more information regarding this report contact: Crestwood Water Department Name _____ Phone <u>708-371-4800</u>

Este informe contiene información muy importante sobre el agua que usted bebe. Tradúzcalo ó hable con alguien que lo entienda bien.

CRESTWOOD
IL0310600

Annual Water Quality Report for the period of January 1 to December 31, 2011

This report is intended to provide you with important information about your drinking water and the efforts made by the water system to provide safe drinking water.

The source of drinking water used by CRESTWOOD is Purchased Surface Water

For more information regarding this report contact:

Crestwood Water Department

Name _____

Phone 708-371-4800

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPAS Safe Drinking Water Hotline at (800) 426-4791.	In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.	Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).	If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead .
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Source Water Assessment

We want our valued customers to be informed about their water quality. If you would like to learn more, please feel welcome to attend any of our regularly scheduled meetings. The source water assessment for our supply has been completed by the Illinois EPA. If you would like a copy of this information, please stop by City Hall or call our water operator at 708-371-4800. To view a summary version of the completed Source Water Assessments, including: Importance of Source Water; Susceptibility to Contamination Determination; and documentation/recommendation of Source Water Protection Efforts, you may access the Illinois EPA website at <http://www.epa.state.il.us/cgi-bin/wp/swap-fact-sheets.pl>.

The Illinois EPA considers all surface water sources of community water supply to be susceptible to potential pollution problems. The very nature of surface water allows contaminants to migrate into the intake with no protection only dilution. This is the reason for mandatory treatment for all surface water supplies in Illinois. Chicago's offshore intakes are located at a distance that shoreline impacts are not usually considered a factor on water quality. At certain times of the year, however, the potential for contamination exists due to wet-weather flows and river reversals. In addition, the placement of the crib structures may serve to attract waterfowl, gulls and terns that frequent the Great Lakes area, thereby concentrating fecal deposits at the intake and thus compromising the source water quality. Conversely, the shore intakes are highly susceptible to storm water runoff, marinas and shoreline point sources due to the influx of groundwater to the lake.

Lead and Copper**Definitions:**

Action Level Goal (ALG) : The level of a contaminant in drinking water below which there is no known or expected risk to health. ALGs allow for a margin of safety.

Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Lead and Copper	Date Sampled	MCLG	Action Level (AL)	90th Percentile	# Sites Over AL	Units	Violation	Likely Source of Contamination
Copper		1.3	1.3	0.05	0	ppm	N	Erosion of natural deposits; Leaching from wood preservatives; Corrosion of household plumbing systems.
Lead		0	15	1	0	ppb	N	Corrosion of household plumbing systems; Erosion of natural deposits.

Water Quality Test Results

Maximum Contaminant Level Goal or MCLG: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Contaminant Level or MCL: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum residual disinfectant level goal or MRDLG: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Maximum residual disinfectant level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Definitions:
ppb: micrograms per liter or parts per billion - or one ounce in 7,350,000 gallons of water.
na: not applicable.

Avg: Regulatory compliance with some MCLs are based on running annual average of monthly samples.
ppm: milligrams per liter or parts per million - or one ounce in 7,350 gallons of water.

Regulated Contaminants

Contaminant	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Disinfectants and Disinfection By-Products								
Chlorine	01/01/2011	0.7	0.493 - 0.941	MRDLG = 4	MRDL = 4	ppm	N	Water additive used to control microbes.
Halogenic Acids (HAA5)*		9	4.6 - 14	No goal for the total	60	ppb	N	By-product of drinking water chlorination.
Total Trihalomethanes (TTHM)*		36	17 - 48	No goal for the total	70	ppb	N	By-product of drinking water chlorination.
Not all sample results may have been used for calculating the Highest Level Detected because some results may be part of an evaluation to determine where compliance sampling should occur in the future								
Contaminant	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Barium	04/24/2008	0.06657	0.06657 - 0.06657		2	ppm	N	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Fluoride	04/24/2008	0.325	0.325 - 0.325	4	4.0	ppm	N	Erosion of natural deposits; Water additive which promotes strong teeth; Erosion from fertilizer and aluminum factories.
Iron	04/24/2008	1.340258	1.340258 - 1.340258		1.0	ppm	N	This contaminant is not currently regulated by the USEPA. However, the state regulates. Erosion of natural deposits.
Manganese	04/24/2008	47.98	47.98 - 47.98	150	150	ppb	N	This contaminant is not currently regulated by the USEPA. However, the state regulates. Erosion of natural deposits.
Sodium	04/24/2008	41.62844	41.62844 - 41.62844			ppm	N	Erosion from naturally occurring deposits: Used in water softener regeneration.
Contaminant	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Combined Radium 226/228	04/02/2008	2.16	2.16 - 2.16	0	5	pCi/L	N	Erosion of natural deposits.
Gross alpha excluding radon and uranium	04/02/2008	13.2	13.2 - 13.2	0	15	pCi/L	N	Erosion of natural deposits.